

Sent: 15 November 2022 16:18

To: Business Licence <business.licence@brent.gov.uk>

Subject: Premises Licence Review - Gorillas, 113 Bryan Avenue, London, NW10 2AS

Dear Sir/Madam,

Please find this e-mail as representations for the premises licence review of Gorillas, 113 Bryan Avenue, London, NW10 2AS.

In the nearly eighteen (18) months that Gorillas have been operating from 113 Bryan Avenue, NW10, there has been repeated infractions by the business of their current licence.

Issues of public nuisance occur regularly. These include HGV deliveries out of hours; Bryan Avenue being blocked by HGV; idling by HGV trucks; damage to trees, the kerbs and railings on Bryan Avenue, and the blocking of the pavement to unload e-bikes to name but a few. These incidents still occur - the most recent example being a HGV delivery blocking the road at 11am on Saturday 12th November 2022.

The safety of the public is also being put at risk by the erratic riding, at speed, by Gorillas employees on e-bikes on Bryan Avenue and the surrounding area. My young son, partner and I have experienced near misses with Gorillas riders who have mounted the pavement at speed. I received no response when I raised this with Gorillas Head Office after two near misses with riders in December 2021. I fear a serious accident will happen sooner rather than later, especially in these darker, winter months.

I appreciate and understand that for any business it takes time to put in place the appropriate operating practices, however, it should not take this long to put in place solutions. As a resident of Bryan Avenue, after speaking to members of staff at the business premises repeatedly to no avail, and being ignored directly by Gorillas Head Office, it is apparent that there is minimal desire for the business to act within the terms of their licence or considerately to the residents of Bryan Avenue.

I would appreciate if you could confirm receipt of this e-mail. Thank you.